

Weekly Update



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The Metro Nashville Emergency Communications Center sent out notification of a potentially life-saving service recently put into use in Nashville. I do not make personal recommendations for services by others, I am simply providing you with the information. The text of the notice is below.

Smart911 is a free service offered by the Nashville Emergency Communications Center and is designed to enhance the way residents can provide information to our dispatch center during emergencies. We understand that calling 9-1-1 and communicating effectively during an emergency can be challenging. Smart911 enables 9-1-1 callers to automatically provide life-saving medical and personal information to Metro Nashville dispatchers in an organized and thorough manner.

Users can subscribe to the Smart911 service via the Internet and enter information about their home, family, and business that they would like the center to know when they dial 9-1-1. Information can include medical histories, medications, special need occupants, property access issues, emergency contact names and numbers, public official residence/business identifiers and much more. The Smart911 subscriber registers a phone number (land line and mobile numbers) and when the registered phone is used to call 9-1-1, their previously entered information is automatically made available to dispatchers. Our emergency communications center staff can then use the information to inform and assist responding personnel.

Smart911 is a product of Rave Mobile Safety, a private company working in partnership with Metro's Emergency Communications Center. Participation in the Smart911 program is voluntary and optional. Subscribers individually decide what information to include in their household profile and it's kept 100% secure and private. Any information you provide is kept in a secure facility and only made available to 9-1-1 call takers and responders in the event you call 9-1-1. The system relies on industry-recognized security safeguards to ensure privacy and protection. The program only contains the information you put in. ECC cannot access the information unless the individual calls 9-1-1 from the listed phone. For more information about Smart911 or to register for free, visit www.smart911.com.

Have a Happy Valentine's Day, and please call if I may assist you in any way.

Gary

Weekly Update is for informational purposes only.